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[How to use cool features in VA's official mobile app](#)

You can now watch short instructional videos about how to use the [VA Health and Benefits mobile app's](#) most popular features in the VA's Feature Highlights: [VA Health and Benefits Mobile App playlist](#), including:

- [Claims and Appeals](#)
- [Prescriptions](#)
- [Secure Messaging](#)

The videos also include insights from other Veterans sharing how they're using the mobile app to help them manage their VA health care and benefits—anywhere, anytime!

The flagship [mobile app](#) is VA's official all-in-one, on-the-go, easy-to-use, accessible, on-demand app, enabling you to manage your VA health care and benefits services at your fingertips.

About two million Veterans are already accessing their benefits and services safely and securely, wherever and whenever they need them.

What can you do with the Health and Benefits mobile app?

You can [access and order refillable VA-dispensed prescriptions](#), view your claims and appeals status, securely message your health care team, view and cancel health care appointments, upload documentation to VA, get your vaccine records, locate VA facilities, access the Veterans Crisis Line, show retailers your Veteran status and more!

“Overall, I highly recommend the VA app to any Veteran who wants to simplify their health care and benefits management. It's easy to use, reliable, and provides all the information I need to stay on top of my health and wellness. Thank you, VA, for creating such an excellent app for Veterans,” shared one Veteran and VA Health and

Benefits mobile app user.

And for the first time ever, Veterans who are blind can read their decision letter by themselves within the VA Health and Benefits mobile app.

“One of the biggest things that Veterans get is their rating decision. No blind Veteran can read it. It’s paper. It’s a huge document sent to you; someone has to read it to you. I don’t know what you did but you can read rating decisions now in the app. OMG this is awesome! It was beautiful, I can now read it!” explained Claudia Baldwin, an Air Force Veteran.

Veteran designed and approved

VA designed and developed the mobile app with Veterans’ feedback, so it’s an easy, streamlined and secure digital platform that allows you to complete everyday VA tasks from an iOS or Android smartphone and other mobile device, such as an iPad. It offers a more personalized experience, allowing you to quickly and easily connect with VA to manage your health care and benefits needs.

VA will continue to use findings from Veteran research, quantitative user data, and benefit utilization to validate the design and features before we roll them out to all Veterans.

The VA Health and Benefits mobile app has quickly risen on the Apple App Store, receiving a 4.8-star rating, and on the Google Play Store, receiving a 4.6-star rating. The app lets Veterans access the resources they need, wherever they are, whenever they need them.

Adoption of the app continues to grow

Since its launch in 2021, there has been continued growth of the VA Health and Benefits Mobile App usage. In addition to about two million unique user downloads, the app has more than 830,000 active monthly users, more than 168,000 prescriptions refilled, more than 874,000 views of medical appointments, over 396,000 benefit letters downloaded, and more than 268,000 secure messages sent.

Upcoming features

VA regularly releases new mobile app features.

Upcoming VA Health and Benefits mobile app features planned for release in the next year will allow Veterans to:

- View lab and test results
- Receive travel pay reimbursement
- Receive additional push notifications
- Schedule appointments

The app's features will continue to expand and evolve based on Veterans' needs.

Downloading the app is free, fast, and easy! Here's how

To access the [VA Health and Benefits mobile app](#), go to the Apple App Store or Google Play Store on your mobile device and simply search "VA" and download the "VA: Health and Benefits mobile app."

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