

## **Outpatient Behavioral Healthcare, Melrose**

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Family

Yes

Intake Process

Call for information or to schedule an appointment. Visit the Become A Patient page on the website for more information.

Intake Contact Telephone

(540) 362-0360

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Medical Assistance Services (DMAS)

Qualification Number

1699029884

Report Problems

Call the Agency

Self Refer

Yes

New Horizons Healthcare

<https://newhorizonshealthcare.org/>

<https://newhorizonshealthcare.org/behavioral-health/>

<http://www.facebook.com/newhorizonshealthcare/>

<https://twitter.com/NewHorizonsHC>

Main

(540) 362-0360

3716 Melrose Avenue, Northwest  
24017-2716 VA  
United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Medical, dental, behavioral health, and administrative offices are closed for lunch from 12:00 PM thru 1:00 PM.

Fee Structure

Fee Range

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Sliding Scale Fee

Payment Method(s)

Private Pay

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Private Insurance

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Medicaid

,

Medicare

Languages Spoken

English

New Horizons Healthcare is a Community Health Center which is a nonprofit private corporation located in a medically underserved area to provide comprehensive primary health care to anyone seeking care. In addition to treating individual patients, a health center emphasizes health promotion and disease prevention for entire communities.

Behavioral health services include assessment, counseling, case management, and medication prescriptions and management. The Valley View location offers an

Office-Based Opioid Treatment Program (OBOT).

Additional services include family medicine, pediatrics, pharmacy services, medication assistance, care coordination, and health education. Telehealth visits are available. Visit the website for more information. The Medication Assistance Program can be reached at (540) 366-2334.

A Community Health Center does not deny anyone primary health care services. All community residents have equal access regardless of ability to pay, geographic location or residence, culture, age, sex, or religion.

Service Area(s)

Botetourt County

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Craig County

,

Roanoke City

,

Roanoke County

,

Salem City

Email

[info@newhorizonshealthcare.org](mailto:info@newhorizonshealthcare.org)