Mental Health Skill Building

We can accommodate riders with: Escorts (with paid fare) , **Hearing Impairment** Manual wheelchairs Personal Care Attendants **Vision Impairment** To accommodate riders, we offer: Cell Phone notification of service disruption , Email notification Large Print, Up-to-date schedules One-on-one staff assistance Staff training on assisting people with mobility problems Visual announcements Voice announcements Age Requirements 18 and over Other Eligibility Criteria Individuals ages 18-75 who demonstrate difficulty with interpersonal relationships, interventions, cognitive ability, and basic living skills. Intake Contact Tequishia Baker Intake Contact Email trichardson114@yahoo.com Intake Process

Access services through either a referral system in which a physician, therapist, or significant mental health professional could suggest the service for them. The individual may seek services independently and go forth with the intake process. Networking via community events, website sharing, promotion through social media. or building rapport with similar mental health agencies in close proximity such as day supports, therapists, local hospitals, assisted living programs, etc. Intake Contact Telephone (404) 454-7661 Provider Refer Yes **Residency Requirements** Residency may vary. Ex. Private residence, adult-assistance living, and homeless individuals are all accepted. Self Refer Yes Quality Connect, LLC Main (804) 252-7146 507 Old Oak Lane 23834 VA United States Monday: 9:00 am-4:00 pm Tuesday: 9:00 am-4:00 pm Wednesday: 9:00 am-4:00 pm Thursday: 9:00 am-4:00 pm Friday: 9:00 am-4:00 pm Saturday: Closed Sunday: Closed Additional Availability Comments Service and Administrative hours are Monday - Friday 9 am - 4 pm. Administrative hours will occasionally extend to Saturdays 9 am - 12 pm. Payment Method(s) Private Pay , Private Insurance

Medicaid

Family & Individual Supports Waiver

Community Living Waiver

Long-term Care Medicaid

Medicare

Tricare

Housing Choice Voucher Languages Spoken English

Quality Connect, LLC is an agency that will provide structured support, life skill development, and case management assistance to adults with a mental health diagnosis who demonstrates a need for greater stability and personal management within their home and community. Services will be provided following a determination of eligibility and the completion of an assessment to identify the individual's needs. The mission is to provide comprehensive, integrated mental health, substance abuse, community skill-building, and developmental services for those who are disability-diagnosed, that promote the health and quality of their community members.

Service Area(s) Amelia County

Charles City County

Chesterfield County

Colonial Heights City

Dinwiddie County

Emporia City

Goochland County

Hanover County

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Henrico County

Hopewell City

King William County

New Kent County

Petersburg City

Powhatan County

Prince George County

, Richmond City

, Sussex County Email <u>qualityconnectva@gmail.com</u>