

## Accessible Transportation, Community Transit

We can accommodate riders with:

Manual wheelchairs

To accommodate riders, we offer:

Voice announcements

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves individuals with behavioral health, substance use and developmental disability needs. Serves clients of New River Valley Community Services and people with Medicaid transportation eligibility.

Intake Contact Email

info@radfordtransit.com

Intake Process

Call to schedule a ride or for an intake assessment. Crisis emergency services are available 24 hours per day, every day.

Intake Contact Telephone

(540) 831-4020

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Serves residents of the counties of Floyd, Giles, Montgomery and Pulaski and the City of Radford.

Self Refer

Yes

New River Valley Community Services

<https://www.nrvcs.org/>

<https://www.nrvcs.org/community-transit/>

<http://twitter.com/NRVCSofficial>

Main

(540) 831-4020

Phone Emergency

(540) 961-8400

2B Corporate Drive

24141 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Crisis emergency services are available 24 hours per day, every day.

Fee Structure

Sliding Scale Fee

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Call for Information

Payment Method(s)

Private Pay

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Medicaid

Languages Spoken

English

Community Transit (CT) serves individuals in the community who live with behavioral health, substance use, and developmental disability issues. CT provides transportation to and from day support and treatment programs for clients of New River Valley Community Services.

The program offers transportation to hospitals and doctor visits for individuals with Medicaid transportation funds. The service area includes the counties of Floyd, Giles, Montgomery, Pulaski, and the City of Radford.

There is a fleet of 10 body-on-chassis buses and 6 mini-vans. All CT vehicles are accessible with wheelchair lifts or ramps and securement areas. CT drivers have been certified in Passenger Service and Safety (PASS) training.

Service Area(s)

Floyd County

,

Giles County

,

Montgomery County

,

Pulaski County

,

Radford City

Email

[transportation@nrvc.org](mailto:transportation@nrvc.org)