

## Accessible Transportation

We can accommodate riders with:

Manual wheelchairs

,

Powered wheelchairs

Age Requirements

22-55

,

60+

Other Eligibility Criteria

Transportation services are geared toward seniors age 60 and over or adults age 21 and older who have a disability.

Intake Contact

Intake Specialist

Intake Process

Transportation is provided on a first-come-first-serve basis for appointments Monday through Friday between the hours of 8:30 am and 2:30 pm. A week's advance notice is preferred; a minimum of 3 business days is required. One can call or use the online form to request service.

Intake Contact Telephone

(434) 385-9070

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Central Virginia Alliance for Community Living, Inc.

<https://www.cvacl.org/>

<https://www.cvacl.org/transportation>

<https://www.facebook.com/cvallianceforcommunityliving/>

Main

(434) 385-9070

501 12th Street  
24505 VA  
United States

Monday: 8:30 am-4:30 pm

Tuesday: 8:30 am-4:30 pm

Wednesday: 8:30 am-4:30 pm

Thursday: 8:30 am-4:30 pm

Friday: 8:30 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

Sliding Scale Fee

,  
Call for Information

Payment Method(s)

Private Pay

Languages Spoken

English

Central Virginia Alliance for Community Living (CVACL) offers several transportation services for people 60 and older and adults between 18-59 who have a disability. All transportation programs begin with an assessment. After contacting the intake specialist at 434-385-9070, a case manager will be assigned. The case manager will contact you within 15 business days to schedule a time to assess your needs, ensure you are eligible for the service, and enroll you in the program. Once enrolled, you will receive a letter in the mail listing the services for which you were approved. At that time you can schedule your rides at least one week in advance.

Dial-A-Ride provides transportation to individuals aged 60 and over to medical appointments, medical care (Dialysis, physical therapy, counseling), pharmacies, and grocery stores. Wheelchair-accessible vans are available. Because Medicaid provides medical transportation, individuals with that coverage are not eligible for CVAC medical transportation (but may qualify for non-Medicaid eligible appointments). Transportation is provided on a first-come-first-served basis.

New Freedom Transportation is named after what it provides. The program allows adults 21 years old and older living with a disability the “new freedom” of

transportation to medical appointments, pharmacies, and grocery stores. This non-emergency transportation system is operated in conjunction with the Dial-A-Ride program and follows the same guidelines.

Service Area(s)

Amherst County

,

Appomattox County

,

Bedford County

,

Campbell County

,

Lynchburg City

Email

[cvacl@cvcl.org](mailto:cvacl@cvcl.org)