

## Veteran Transportation to Hospital

### Age Requirements

18 and over

### Intake Process

Call, email or visit the website. We request a one-week notice for trip requests, and the request deadline is 12:00 pm at noon on Wednesdays.

### Provider Refer

Yes

### Report Problems

Call the Agency

### Self Refer

Yes

### Four County Transit

<http://www.fourcountytransit.org/>

<https://www.fourcountytransit.org/veteran-transportation/>

### Main

(276) 963-1486

Toll-Free

(888) 656-2272

164 College Ridge Road

24609 VA

United States

Monday: 8:00 am-4:30 pm

Tuesday: 8:00 am-4:30 pm

Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm

Friday: 8:00 am-4:30 pm

Saturday: Closed

Sunday: Closed

### Additional Availability Comments

The Veterans Van arrives at each VA Hospital by 10:00 AM and departs at 3:00 PM.

### Fee Structure

No Fee

### Languages Spoken

English

Four County Transit now offers veterans transportation to two nearby VA hospitals at no charge to the veteran. Veterans residing in Russell and Tazewell are eligible for the transportation program.

Riders may call (276) 963-1486 (or 1-888-656-2272) and leave a message with a pick-up request, and may also call this number to cancel a scheduled pick-up. After an automated greeting, press 3 to leave a request for pick-up or cancellation. A dispatcher will return your call to confirm and provide a pick-up time and details.

Veteran Van schedule is Tuesdays: Salem VA Medical Center, 1970 Roanoke Blvd., Salem, VA 24153, and Thursdays: Mountain Home VA, 809 Lamont St & Veterans Way, Johnson City, TN 37604.

The drop-off at each VA Hospital is by 10:00 am and pick-up departs at 3:00 pm. Riders should ensure their appointments are no earlier than 10:00 am and are completed by 3:00 pm.

Service Area(s)

Russell County

,

Tazewell County

Email

[fctdispatch@fourcountytransit.org](mailto:fctdispatch@fourcountytransit.org)