

## Mobility Management and Scheduling Programs

We can accommodate riders with:

Manual wheelchairs

To accommodate riders, we offer:

Staff training on assisting people with mobility problems

,  
Voice announcements

Age Requirements

No Age Requirement

Intake Process

Visit the website for information; call for Lost and Found information. If you need additional help, call GRTC's Customer Service Center at (804) 358-GRTC.

Report Problems

Call the Agency

Self Refer

Yes

GRTC Transit System

<http://www.ridegrtc.com/>

<http://www.ridegrtc.com/services>

<https://www.facebook.com/RideGRTC>

[www.twitter.com/GRTCtransit](http://www.twitter.com/GRTCtransit)

Main

(804) 358-3871

301 East Belt Boulevard

23224 VA

United States

Monday: 6:30 am-4:00 pm

Tuesday: 6:30 am-4:00 pm

Wednesday: 6:30 am-4:00 pm

Thursday: 6:30 am-4:00 pm

Friday: 6:30 am-4:00 pm

Saturday: Closed

Sunday: 8:30 am-4:00 pm

Additional Availability Comments

Customer Service hours. Bus Schedule can be found on the website.

Fee Structure

No Fee

Languages Spoken

English

GRTC Transit System provides a variety of transportation services, including paratransit and flexible schedule, fixed public route, ride-sharing and commuting, and CARE and CARE Plus.

Local Riders - GRTC's local bus service operates in many areas in the City of Richmond and Henrico County and parts of Chesterfield County, from 5:00 am until 1:00 am daily, seven days a week. [Accessibility Information](#)

Express Riders - GRTC's Express Routes operate on weekdays to transport riders to and from work quickly while helping to minimize congestion.

Specialized Transportation - The Specialized Transportation division supports four services, CARE, CARE Plus, and CARE On-Demand.

Travel Training Program - GRTC's Travel Training Program provides riders, 15 years of age or older, the opportunity to learn skills that will enable them to follow a GRTC bus route.

Commuter Vanpools - GRTC partners with RideFinders, a division of GRTC and a regional non-profit agency, can help you start a vanpool.

RideFinders - Learn more about programs and services for commuters and employers to support carpooling, vanpooling, transit, teleworking, walking, and biking.

See more information about [transportation services](#), [How to Ride Guide](#), [Lost and Found](#), and [Americans with Disabilities Act](#)

Service Area(s)

Chesterfield County

,

Henrico County

,

Richmond City

Email

[webcustomerservice@ridegrtc.com](mailto:webcustomerservice@ridegrtc.com)