

# Mental Health Evaluation Services

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Picture ID

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Income verification

Intake Contact

Client Services

Intake Process

Call the Client Services Department to request an intake appointment or come in person to the main office on Monday, Tuesday or Thursday from 8:00 AM to 3:00 PM and request an appointment. An intake appointment will be scheduled the same day or at your earliest convenience. Some children's services may be scheduled over the phone. Bring your identification, insurance or financial information. A videophone is available by calling (540) 416-0115.

Intake Contact Telephone

(540) 887-3200

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Serves residents of the Counties of Augusta and Highland and the Cities of Staunton and Waynesboro.

Self Refer

Yes

Valley Community Services Board

<https://www.MyValleyCSB.org>

<https://www.facebook.com/Valley-Community-Services-Board-139158496132439/>

Main

(540) 887-3200

Toll-Free

(866) 274-7475  
Phone Emergency  
(540) 885-0866

85 Sangers Lane  
24401 VA  
United States

#### Additional Availability Comments

Crisis emergency services are available 24 hours per day, every day by calling (540) 885-0866, (540) 943-1590 or (866) 274-7475. The Walk-In Clinic hours are Monday, Tuesday and Thursday from 8:15 AM until 10:00 AM and Wednesday and Friday from 1:45 PM until 3:30 PM.

#### Fee Structure

Sliding Scale Fee

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Call for Information

Payment Method(s)

Private Pay

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Private Insurance

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Medicaid

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Community Living Waiver

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Medicare

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Tricare

Languages Spoken

English

The community service board can either provide a mental health evaluation, or they will refer you to a doctor, counselor, psychologist, or other licensed professional to do an evaluation. This gives a picture of the way the individual feels, reasons, thinks, and remembers. Through a series of questions and physical tests, a professional can diagnose a number of mental disorders and/or recommend mental health counseling and consolation.

Service Area(s)

Augusta County

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Highland County

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Staunton City

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Waynesboro City