

## **Beneficiary Travel, Salem**

We can accommodate riders with:

Manual wheelchairs

,

Personal Care Attendants

,

Powered wheelchairs

Age Requirements

18 and over

Available 24/7

Yes

Documents Required

Call for details

Other Eligibility Criteria

Provides emergency mental health coverage to former service members with other-than-honorable (OTH) administrative discharges and with honorable discharges.

Intake Process

Call the social work department for an eligibility determination.

Intake Contact Telephone

(540) 982-2463 x2357

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Salem VA Medical Center (VAMC)

<https://www.va.gov/salem-health-care/>

[https://www.salem.va.gov/services/Beneficiary\\_Travel.asp](https://www.salem.va.gov/services/Beneficiary_Travel.asp)

Main

(540) 982-2463

Toll-Free

(800) 698-2411

Phone Emergency

(800) 273-8255 x1

Salem VA Medical Center  
1970 Roanoke Boulevard  
Building 143; Main Lobby, Rm BA-104  
24153 VA  
United States

Monday: 7:45 am-4:30 pm

Tuesday: 7:45 am-4:30 pm

Wednesday: 7:45 am-4:30 pm

Thursday: 7:45 am-4:30 pm

Friday: 7:45 am-4:30 pm

Saturday: Closed

Sunday: Closed

#### Additional Availability Comments

Emergency crisis services are available 24 hours per day, every day, by calling the Veterans Crisis Line at 800-273-8255 (press 1).

#### Fee Structure

Call for Information

#### Languages Spoken

English

The Veteran's Administration (VA) Veterans Transportation Program (VTP) offers veterans many travel solutions to and from their VA healthcare facilities. This program offers these services at little or no costs to eligible veterans through the following services:

- Beneficiary Travel (BT);
- Veterans Transportation Service (VTS);
- Highly Rural Transportation Grants (HRTG).

By meeting eligibility income and ability requirements, veterans are either transported or reimbursed for mileage if their VA appointment is approved. If determined to be medically necessary, wheelchair and stretcher transportation is available. A fixed-route bus transportation service is also available between VA clinic locations.

#### Service Area(s)

Alleghany County

Bedford County

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Bland County

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Botetourt County

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Carroll County

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Craig County

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Danville City

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Floyd County

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Franklin County

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Galax City

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Giles County

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Henry County

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Montgomery County

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Patrick County

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Pulaski County

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Roanoke City

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Roanoke County

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Rockbridge County

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Salem City

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Tazewell County

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Wythe County