

# Case Management, Behavioral Health, Children and Youth

Age Requirements

0-5

,

5-22

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves infants, toddlers, children, adolescents and their families.

Intake Process

Call for an assessment. Crisis services are available 24 hours per day every day by calling: Lee County (276) 346-3590, Scott County (276) 225-0976 and Wise County and the City of Norton (276) 523-8300.

Intake Contact Telephone

(276) 523-8360

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

315

Report Problems

Call the Agency

Residency Requirements

Serves residents of Lee, Scott and Wise counties and the city of Norton.

Self Refer

Yes

Planning District One Behavioral Health Services

<http://www.pd1bhs.org>

<http://www.pd1bhs.org/childandadolescentservices.htm>

Main

(276) 523-8360

Phone Emergency

(276) 523-8300

43 Champions Avenue

24219 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Evening hours available upon request. Crisis emergency services are available 24 hours per day, every day.

Fee Structure

Call for Information

Languages Spoken

English

At Planning District One Behavioral Health Services, Case Management assists individuals and their family members to access services that are responsive to the person's individual needs. Services include:

- identifying and reaching out to individuals in need of services,
- assessing needs and planning services,
- linking the individual to services and supports,
- assisting the person directly to locate, develop, or obtain needed services and resources,
- coordinating services with other providers,
- enhancing community integration,
- making collateral contacts,
- monitoring service delivery,

- advocating for people in response to their changing needs.

Service Area(s)

Lee County

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Norton City

,

Scott County

,

Wise County