

Visiting Volunteers, Telephone Reassurance

Age Requirements

18 and over

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves older adults and adults with disabilities.

Intake Process

Visit the website for information. Call the office. Complete a Participant Form. An assessment will be made.

Intake Contact Telephone

(804) 249-9343

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

No

Family Lifeline

<http://www.familylifeline.org/>

<https://www.facebook.com/familylifeline/>

Main

(804) 249-9343 x143

2325 West Broad Street

23220 VA

United States

Monday: 8:30 am-4:30 pm

Tuesday: 8:30 am-4:30 pm

Wednesday: 8:30 am-4:30 pm

Thursday: 8:30 am-4:30 pm

Friday: 8:30 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

Call for Information

Languages Spoken

English

Family Lifeline offers Visiting Volunteers and phone reassurance programs.

The Visiting Volunteers provides trained volunteers who provide companionship, outreach, and advocacy to meet the social and emotional needs of lonely and isolated older adults and persons with disabilities through regular visits, trained volunteers:

- Listen attentively & engage in conversation
- Are sensitive to the needs of individuals facing difficult life circumstances (health issues, grief, etc.)
- Build meaningful relationships that facilitate true companionship.

If you want to be a participant, call the office or complete the [Participant Form](#) which is found online.

Service Area(s)

Chesterfield County

,

Henrico County

,

Richmond City