

Crisis Support Services

Age Requirements

No Age Requirement

Available 24/7

Yes

Documents Required

Picture ID

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Income verification

Other Eligibility Criteria

Serves individuals who are experiencing an identifiable psychiatric crisis.

Intake Contact

Emergency Services

Intake Process

Call for an assessment to be done with the Emergency Services department of the Valley Community Services Board.

Intake Contact Telephone

(540) 885-0866

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

105

Report Problems

Call the Agency

Residency Requirements

Serves residents of the Counties of Augusta and Highland and the Cities of Staunton and Waynesboro.

Self Refer

Yes

Valley Community Services Board

<https://www.MyValleyCSB.org>

<http://www.myvalleycsb.org/emergency-services-2>

<https://www.facebook.com/Valley-Community-Services-Board-139158496132439/>

Main

(540) 887-3200

Toll-Free

(866) 274-7475

Phone Emergency

(540) 885-0866

85 Sangers Lane

24401 VA

United States

Monday: 8:30 am-7:30 pm

Tuesday: 8:30 am-7:30 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-7:30 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Crisis emergency services are available 24 hours per day, every day by calling (540) 885-0866, (540) 943-1590 or (866) 274-7475. The Walk-In Clinic hours are Monday, Tuesday and Thursday from 8:15 AM until 10:00 AM and Wednesday and Friday from 1:45 PM until 3:30 PM.

Fee Structure

Sliding Scale Fee

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Call for Information

Payment Method(s)

Private Pay

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Private Insurance

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Medicaid

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Community Living Waiver

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Medicare

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Tricare

Languages Spoken

English

Valley Community Services Board's Crisis Support Services program provides therapeutic support to consumers who are experiencing a psychiatric crisis. The program focuses on addressing short term, achievable goals to resolve the current crisis. Services are offered for a brief period of time. Therapeutic sessions are scheduled to fit the individual's needs and desired level of support.

Services include:

- Screening assessment,
- Therapeutic support,
- Group counseling,
- Individual counseling,
- Behavioral and symptom management,
- Coordination of care and referrals.

Service Area(s)

Augusta County

,

Highland County

,

Staunton City

,

Waynesboro City