

## Options Counseling

Age Requirements

60+

Documents Required

Call for details

Other Eligibility Criteria

Serves adults age 60 and older and adults age 18 and older with a disability.

Family

No

Intake Process

Call for information or an appointment.

Intake Contact Telephone

(540) 345-0451

Provider Refer

Yes

Report Problems

Call the Agency

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Other

Residency Requirements

Serves residents of Alleghany, Botetourt, Craig and Roanoke counties and the cities of Clifton Forge, Covington, Roanoke and Salem.

Self Refer

Yes

Local Office on Aging (LOA)

<http://www.loaa.org/>

<https://www.facebook.com/LocalOfficeonAging>

Main

(540) 345-0451

Toll-Free

(888) 355-6222

4932 Frontage Road NW

24019 VA

United States

Monday: 8:00 am-4:30 pm

Tuesday: 8:00 am-4:30 pm

Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm

Friday: 8:00 am-3:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

Call for Information

Languages Spoken

English

The LOA offers Options Counseling program. Options Counseling respects the rights of individuals to control and make choices about their own lives. The LOA works with individuals and their surrogate decision-makers to determine goals for their care, action steps, resources needed, and timelines to achieve these goals. Options are alternatives available in the community from which to choose, to help the person reach their goals. Options for current situations are selected, and long-term supports are chosen to arrange services. An Option Counselor meets with the individual to begin the process, develop a plan, and assist in making sure referrals are implemented effectively. The client arranges their services.

Service Area(s)

Alleghany County

,

Botetourt County

,

Covington City

,

Craig County

,

Roanoke City

,

Roanoke County

,

Salem City

Email

[info@loaa.org](mailto:info@loaa.org)