## **Mental Health Initiative Funded Services, Youths**

Age Requirements 0-5 5-22 Available 24/7 No **Documents Required** Call for details Other Eligibility Criteria Serves children and adolescents. Family No **Intake Process** Call for an assessment. Intake Contact Telephone (757) 664-7699 Provider Refer Yes **Oualifications** Qualification Type Licensure **Qualification Entity** Virginia Department of Behavioral Health and Developmental Services (DBHDS) Report Problems Call the Agency **Residency Requirements** Serves residents of Norfolk City. Self Refer Yes Norfolk Community Services Board https://www.norfolk.gov/996/Norfolk-Community-Services-Board Main (757) 756-5600

**Phone Emergency** 

(757) 664-7690

3755 East Virginia Beach Boulevard 23502 VA United States

Monday: 8:00 am-5:00 pm Tuesday: 8:00 am-5:00 pm Wednesday: 8:00 am-5:00 pm Thursday: 8:00 am-5:00 pm Friday: 8:00 am-5:00 pm

Saturday: Closed Sunday: Closed

Additional Availability Comments

Call center hours are Monday through Friday. Emergency services are available 24 hours per day, every day. Office hours are Monday, Tuesday, Wednesday and Friday from 8:30 am through 4:00 pm.

Fee Structure Sliding Scale Fee

Call for Information Languages Spoken English

Norfolk Community Services Board's staff provides oversight and management of Mental Health Initiative (MHI) funds to contract for community mental health services that are based upon the individual needs of the youth and are reflected in an individualized services plan. Services are child-centered, family-focused, and community-based.

Services are provided by contracted providers, and include:

- Identification of availability of community resources/supports and assistance with access to those services;
- Linking with (as appropriate) with a therapist for individual, group, family counseling, psychiatric medication management, mentoring, in-home services, daycare, social services, therapeutic recreation;

- Development of individualized services plans (as appropriate);
- Monitoring of progress towards treatment goals;
- Monitoring of services to ensure the provision of quality care appropriate to treatment needs via outside agencies and resources;
- Administrative processes to approve invoices for services.

Service Area(s) Norfolk City