Residential Services, Substance Abuse

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Intake Process

Call for an assessment.

Intake Contact Telephone

(757) 756-5600

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

241

Report Problems

Call the Agency

Residency Requirements

Serves residents of Norfolk City.

Self Refer

Yes

Norfolk Community Services Board

https://www.norfolk.gov/996/Norfolk-Community-Services-Board

Main

(757) 756-5600

Phone Emergency

(757) 664-7690

7447 Central Business Park Drive

23513 VA

United States

Monday: 8:00 am-5:00 pm
Tuesday: 8:00 am-5:00 pm
Wednesday: 8:00 am-5:00 pm
Thursday: 8:00 am-5:00 pm
Friday: 8:00 am-5:00 pm
Saturday: Closed
Sunday: Closed
Additional Availability Comments
Call center hours are Monday through Friday. Emergency services are available 24 hours per day, every day. Office hours are Monday, Tuesday, Wednesday and Friday from 8:30 am through 4:00 pm.
Fee Structure
Sliding Scale Fee
,
Call for Information
Payment Method(s)
Private Pay
,
Private Insurance
,
Medicaid
,
Medicare
Languages Spoken
English

The mission of the Residential Services case manager is to provide short term, intensive case management to individuals in need of residential treatment services and successful discharge from services.

The service provides short-term intensive case management services, assuring the success of individuals seeking residential treatment. The case manager will manage the individual's eligibility status for appropriate placement. Staff is in frequent contact with substance abuse detoxification and residential treatment facilities for

booking bed space, conducting discharge planning, and meeting the client's aftercare needs. The case manager also assures appropriate discharge planning and support for the individual successful return to the community.

Service Area(s)
Norfolk City