

## **Acute Services, Short Term Crisis Counseling**

Age Requirements

18 and over

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves adults experiencing a significant crisis that has impacted their emotional or psychological functioning.

Family

No

Intake Process

Call for an assessment.

Intake Contact Telephone

(540) 961-8300

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

053

Report Problems

Call the Agency

Residency Requirements

Serves residents of the counties of Floyd, Giles, Montgomery and Pulaski and the City of Radford.

Self Refer

Yes

New River Valley Community Services

<https://www.nrvcs.org>

<http://www.nrvcs.org/access-services>

<http://www.facebook.com/nrvcofficial>

<http://twitter.com/NRVCSofficial>

Main

(540) 961-8300

Phone Emergency

(540) 961-8400

700 University City Boulevard

24060 VA

United States

Monday: 8:30 am-9:00 pm

Tuesday: 8:30 am-8:30 pm

Wednesday: 8:30 am-6:30 pm

Thursday: 8:30 am-9:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Crisis emergency services are available 24 hours per day, every day.

Fee Structure

Sliding Scale Fee

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Call for Information

Languages Spoken

English

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Call if translation is needed

A program of New River Valley Community Services, Acute Services provide rapid counseling intervention to adults experiencing a significant crisis that has impacted their emotional or psychological functioning. Services are provided at New River Valley Community Services sites and may include counseling visits and telephone contacts, case management services, and referral to community supports and other agency services.

The goal of the services is to quickly stabilize symptoms by maximizing available supports and resources, avoiding the disruption of residential or inpatient care. The service allows clinicians to provide counseling up to several times per week, based on the intensity of the presenting concerns. Many problems can be resolved within the 30-day brief treatment time frame of the Acute Services program, allowing individuals to address challenges quickly and resume their daily living.

Service Area(s)

Floyd County

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Giles County

,

Montgomery County

,

Pulaski County

,

Radford City

Email

[info@nrvc.org](mailto:info@nrvc.org)