

## Child and Adolescent Care Coordination

Age Requirements

0-5

,

5-22

Available 24/7

No

Documents Required

Call for details

Family

No

Intake Process

Call the Service Enrollment Unit for an assessment.

Intake Contact Telephone

(855) 426-5263

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

165

Report Problems

Call the Agency

Self Refer

Yes

Highlands Community Services

<http://highlandscsb.org>

Main

(276) 645-4700

Toll-Free

(855) 426-5263

Phone Emergency

(866) 589-0269

Oakview Children's Services  
102 Oakview Avenue  
24201 VA  
United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Crisis services are available 24 hours per day, every day.

Fee Structure

Call for Information

Payment Method(s)

Private Pay

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Private Insurance

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Medicaid

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Medicare

,

Tricare

Languages Spoken

English

Highlands Community Services' Child and Adolescent Care Coordination Services improve the well being of children and adolescents, who are seriously emotionally disturbed or at-risk, and their families in Bristol and Washington County, Virginia by assessing their needs and monitoring, linking, and coordinating the appropriate services to meet those needs. The Care Coordinator assists families in maintaining their child or adolescent with emotional disturbance in the home by securing community services to meet the family's and child's needs. The Care Coordinator

assumes an aggressive outreach role. This includes the minimum of monthly contact with the family and youth to insure that services are being effectively provided.

Crisis Telephone Contacts:

Monday through Friday from 8:30am-5:00pm: Call (276) 525-1550;

After Hours, Holidays, and Weekends: Call (276) 645-7400 for Central Dispatch in Bristol or (276) 676-6277 for Central Dispatch in Washington County;

Life Threatening Emergency: Call 911.

Service Area(s)

Abingdon City

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Bristol City

,

Washington County