

## **Enhanced Care Coordination (ECC)**

Age Requirements

18 and over

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves people who require behavioral health, developmental disability services.

Family

No

Intake Contact Email

mdevault@d19csb.com

Intake Process

Call for an intake and assessment appointment.

Intake Contact Telephone

(804) 862-8002

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

184

Report Problems

Call the Agency

Residency Requirements

Serves residents of and people located in the cities of Colonial Heights, Emporia, Hopewell and Petersburg, and the counties of Dinwiddie, Greenville, Prince George, Surry and Sussex.

Self Refer

Yes

District 19 Community Services Board

<http://d19csb.com/index.html>

<http://d19csb.com/services/comm.html>

<https://www.facebook.com/district19csb/>

Main

(804) 862-8002

Toll-Free

(866) 365-2130

Phone Emergency

(866) 365-2130

20 West Bank Street

23803 VA

United States

Monday: 9:00 am-5:00 pm

Tuesday: 9:00 am-5:00 pm

Wednesday: 9:00 am-5:00 pm

Thursday: 9:00 am-5:00 pm

Friday: 9:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Emergency crisis services are available 24 hours per day, every day. 24-Hour Crisis

Hotline: (804) 862-8000. Toll-Free Crisis Hotline: (866) 365-2130. Emporia Crisis

Hotline: (804) 862-8000.

Fee Structure

Call for Information

Payment Method(s)

Medicaid

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Medicare

Languages Spoken

English

,

Call if translation is needed

District 19 Community Services Board's Enhanced Care Coordination (ECC) will be provided to individuals who have both Medicaid and Medicare, and therefore are

considered to be “Dual Eligible” (DE), and who need an integrated or coordinated primary and behavioral health care approach due to the fact that they have a serious behavioral health illness or developmental disability with certain specific serious and chronic medical conditions.

Service Area(s)

Colonial Heights City

,

Dinwiddie County

,

Emporia City

,

Greensville County

,

Hopewell City

,

Petersburg City

,

Prince George County

,

Surry County

,

Sussex County

Email

[jkirkland@d19csb.com](mailto:jkirkland@d19csb.com)