

## Crisis Intervention Team Crisis Assessment Center

Age Requirements

No Age Requirement

Available 24/7

Yes

Documents Required

Call for details

Other Eligibility Criteria

Serves people who require behavioral health or substance use services.

Family

No

Intake Contact

Melissa DeVault

Intake Contact Email

mdevault@d19csb.com

Intake Process

Call for an intake and assessment appointment.

Intake Contact Telephone

(804) 862-6082 x4106

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

184

Report Problems

Call the Agency

Residency Requirements

Serves residents of and people located in the cities of Colonial Heights, Emporia, Hopewell and Petersburg, and the counties of Dinwiddie, Greenville, Prince George, Surry and Sussex.

Self Refer

Yes

District 19 Community Services Board

<http://d19csb.com/index.html>

<http://d19csb.com/services/community.html>

<https://www.facebook.com/district19csb/>

Main

(804) 862-6082

Toll-Free

(866) 365-2130

Phone Emergency

(866) 365-2130

20 West Bank Street

Suite 7

23803-3279 VA

United States

Monday: 9:00 am-5:00 pm

Tuesday: 9:00 am-5:00 pm

Wednesday: 9:00 am-5:00 pm

Thursday: 9:00 am-5:00 pm

Friday: 9:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Emergency crisis services are available 24 hours per day, every day. 24-Hour Crisis Hotline: (804) 862-8000. Toll-Free Crisis Hotline: (866) 365-2130. Emporia Crisis Hotline: (804) 862-8000. Administrative business hours are Monday through Friday, 9:00AM until 5:00PM.

Fee Structure

Call for Information

Payment Method(s)

Private Pay

,

Private Insurance

,

Medicaid

,

Community Living Waiver

,  
Medicare

,  
Veterans

,  
Tricare

Languages Spoken  
English

,  
Call if translation is needed

District 19 Community Services Board's Crisis Assessment Center (CAC) provides an assessment site for law enforcement to use as an alternative to incarceration and as a services access point. The Crisis Intervention Team's (CIT) Crisis Assessment Center (CAC) provides onsite emergency services and clinical personnel who can determine the clinical status and assess treatment needs for the individual, including security to support the site in accepting a transfer of the Emergency Custody Order (ECO). The Center possesses ready access to dispositional options including Temporary Detaining Order (TDO) beds, crisis stabilization, detoxification, and other community-based services.

The Crisis Assessment Center provides immediate crisis intervention for individuals who present with behavioral health, substance use or situational crisis. The goal of the CAC is to reduce the number of unnecessary hospitalizations and incarcerations in the community. Services include:

- Assessment and triage;
- Pre-admissions evaluation;
- Brief crisis counseling;
- Crisis de-escalation;
- Psycho-education and skill building;
- Linkage and referral to additional community resources.

The administrative contact is:

- Melissa DeVault, M.S., C.P.
- Email [mdevault@d19csb.com](mailto:mdevault@d19csb.com)

- Telephone: (804)862-6082, extension 4106.
- Fax: (804) 862-6158.

Service Area(s)

Colonial Heights City

,

Dinwiddie County

,

Emporia City

,

Greensville County

,

Hopewell City

,

Petersburg City

,

Prince George County

,

Surry County

,

Sussex County

Email

[mdevault@d19csb.com](mailto:mdevault@d19csb.com)