

# Medical Financial Assistance, Sentara Norfolk General Hospital

Available 24/7

No

Family

No

Intake Process

Visit the website for information; call, complete application.

Provider Refer

Yes

Self Refer

Yes

Sentara Medical Group

[http://www.sentara.com/PatientVisitorInfo/HospitalBilling/Pages/financial\\_assis...](http://www.sentara.com/PatientVisitorInfo/HospitalBilling/Pages/financial_assis...)

<http://www.sentara.com/hampton-roads-virginia/patientguide/billing-information/...>

Main

(757) 388-3000

600 Gresham Drive

23507 VA

United States

Monday: 8:30 am-4:30 pm

Tuesday: 8:30 am-4:30 pm

Wednesday: 8:30 am-4:30 pm

Thursday: 8:30 am-4:30 pm

Friday: Closed

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

Sentara offers financial assistance programs to patients who qualify. These programs include charity, assistance with Medicaid eligibility and uninsured discounts. All assistance programs are based on family size, income and other resources.

We will also help you arrange a reasonable payment plan. If you have trouble paying your bill, it is important that you tell us. The government requires that hospitals bill all patients for services and make appropriate attempts to collect. If you ignore your hospital bill, it may go to a collection agency and could affect your credit.

Sentara also participates in a number of financial assistance programs. These programs were designed to assist our patients in resolving their financial obligations for hospital services. Call the number on your statement for details on eligibility requirements or to learn more about the programs listed below:

[Sentara Charity Program](#) (English and Spanish)

[Sentara Uninsured Patient Discount Program](#)

Service Area(s)

Chesapeake City

,

Norfolk City

,

Portsmouth City

,

Suffolk City