

## Home Care, Case Management, Roanoke

Age Requirements

No Age Requirement

Family

No

Provider Refer

Yes

Qualifications

Qualification Type

Certification

Qualification Entity

Medicaid

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Self Refer

Yes

Carilion Clinic

<http://www.carilionclinic.org>

Main

(540) 224-4800

Toll-Free

(800) 964-9300

1615 Franklin Road

24014 VA

United States

Payment Method(s)

Medicaid

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Medicare

Languages Spoken

English

Carilion Clinic Home Care in Roanoke has medical Social Workers or Case Managers available to assist patients and their families with the social, emotional and financial issues related to their healthcare needs. Social worker acts as liaison with medical staff regarding the plan of care, discharge planning, education, emotional support and counseling related to patient's condition.

Case managers may be involved with those with mental health needs, guardianship issues as well as those brought to the hospital due to circumstances resulting from trauma or crisis. May also provide counseling for the patient and the family to assist with solving problems which are preventing successful medical treatment.

Service Area(s)

Botetourt County

,

Craig County

,

Roanoke City

,

Salem City