

## Commonwealth Coordinated Care Plus (CCC Plus)

### Age Requirements

18 and over

Available 24/7

No

### Other Eligibility Criteria

CCC Plus is a required program if you are:

\*65 or older

\*An adult or child living with a disability

\*Living in a nursing facility

\*In a waiver program such as the CCC Plus Waiver (formerly Technology Assisted and Elderly or Disabled with Consumer Direction Waivers), or one of the 3 Developmental Disabilities waivers.

### Intake Process

Call for information, visit the website.

### Intake Contact Telephone

(800) 643-2273

### Provider Refer

Yes

### Self Refer

Yes

### Commonwealth Coordinated Care Plus (CCC+)

<https://www.dmas.virginia.gov/for-members/managed-care-programs/ccp-plus/>

### Main

(800) 643-2273

### Toll-Free

(800) 643-2273

### TTY/TTD

(800) 817-6608

### (Internet Resource)

23219 VA

United States

Monday: 8:30 am-6:00 pm

Tuesday: 8:30 am-6:00 pm

Wednesday: 8:30 am-6:00 pm

Thursday: 8:30 am-6:00 pm

Friday: 8:30 am-6:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

Fee Range

Languages Spoken

English

Commonwealth Coordinated Care Plus (CCC Plus) is Virginia's new Medicaid managed care program. In CCC Plus, you get:

- Medical services
- Nursing
- Personal care
- Behavioral (mental) health services

All in one health plan! A health plan is a group of doctors, hospitals, clinics, and other health care providers. They work together to meet your healthcare needs.

## **How CCC Plus works**

- The health plans will team up with local health care agencies, such as doctor's offices, nursing facilities, and personal care agencies to give your care.
- The agencies and providers will be in your health plan "network."
- You will get almost all of your care from "in-network" agencies and providers.
- You will have a primary care provider (PCP). Your PCP is the doctor, clinic, or other health provider you choose. Your PCP will manage your health care and send you to other providers when needed.

## **Benefits of CCC Plus**

The CCC Plus program offers you:

- A person-centered, individual care plan
- The same basic Medicaid services you get now
- A choice of health plans
- A care coordinator for each person

- A team of health care professionals who work together to give you care
- Help getting connected with housing, food, and community resources
- Added benefits from your health plan

Service Area(s)

Statewide