

## **Ballad Health, Russell County Hospital, Medical Financial Assistance**

Age Requirements

No Age Requirement

Available 24/7

No

Family

No

Intake Process

If you have any questions or need help completing the application, please call (423) 408-7400 or (888) 288-5174 between 8 am and 4:30 pm, Monday through Friday..

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Ballad Health, Russell County Hospital

<https://www.balladhealth.org/locations/hospitals/russell-county>

<https://www.balladhealth.org/patients-visitors/financial-assistance>

<https://www.facebook.com/BalladHealth/>

<https://twitter.com/BalladHealth>

Main

(276) 883-8000

Toll-Free

(877) 281-5665

Phone Emergency

(276) 889-1224

Ballad Health Financial Assistance

105 West Stone Drive, Suite 6A

37660 TN

United States

Additional Availability Comments

For questions you can call 423-408-7400 Monday-Friday 8:00 am - 4:30 pm.

Fee Structure

No Fee

Languages Spoken

English

Ballad Health recognizes that some patients with limited incomes may need financial assistance in paying hospital bills. Ballad Health has a charity program to assist qualified patients with their medical expenses.

Charity eligibility encompasses the following patients:

- Patients with Medicaid eligibility after the date of service
- Patients who are deceased with no estate
- Patients with Virginia State/Local Hospitalization (SLH) funds exhausted
- Medicaid-eligible encounters where benefit limits have been exhausted

Charity eligibility will be determined by a review of the financial assistance form, documents presented in support of the information on the form, and verification of assets. Ballad Health charity guidelines are based on the National Poverty Guidelines for the applicable year. Charity awards are not based solely on income. Unique financial circumstances are weighed and assets will be verified, and these factors can change the category of eligibility.

Everyone applying for charity assistance must complete a financial assistance form, available in English or Spanish, or by calling the Patient Accounts Department at (423) 431-1700 or toll-free (877) 281-5665 and provide supporting documentation.

Service Area(s)

Abingdon City

,

Dickenson County

,

Russell County

,

Washington County