Emergency Services

Age Requirements No Age Requirement Available 24/7 Yes **Documents Required** Call for details Other Eligibility Criteria Children, Adolescents, Adults, Geriatric Family No Intake Contact Telephone (757) 756-5600 **Provider Refer** Yes Qualifications Qualification Type Licensure **Qualification Entity** Virginia Department of Behavioral Health and Developmental Services (DBHDS) **Qualification Number** 241 **Report Problems** Call the Agency **Residency Requirements** Serves residents of Norfolk City. Self Refer Yes Norfolk Community Services Board https://www.norfolk.gov/996/Norfolk-Community-Services-Board http://www.norfolk.gov/index.aspx?nid=1804 Phone Emergency (757) 664-7690

VA United States

Monday: 8:00 am-5:00 pm Tuesday: 8:00 am-5:00 pm Wednesday: 8:00 am-5:00 pm Thursday: 8:00 am-5:00 pm Friday: 8:00 am-5:00 pm Saturday: Closed Sunday: Closed Fee Structure Sliding Scale Fee , Call for Information Payment Method(s) Private Pay

Private Insurance

Medicaid

,

Medicare Languages Spoken English

Emergency Services (ES) performs pre-admission screening evaluations, provides short term crisis counseling services, offers referrals and linkage on an emergency basis for individuals in the City of Norfolk.

The following services are provided at Emergency Services:

- 24 hours per day, seven days per week provision of services;
- Expert testimony in court;
- Telephone counseling;
- Information and referral;
- Face-to-face crisis counseling;

- Pre-Admission screening (for hospital or Crisis Stabilization Unit);
- Initiation of a temporary detention order in accordance with Virginia statutes.

Service Area(s) Norfolk City