

# Adult Case Management, Behavioral Health

## Franklin City

Age Requirements

18 and over

Available 24/7

No

Documents Required

Call for details

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Picture ID

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Proof of income

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Social Security card

Other Eligibility Criteria

Serves adults diagnosed with a serious behavioral health disorder.

Intake Process

Call for an intake and assessment appointment. Walk-ins are accepted Thursday 8:30 AM-2:30 PM. In addition to required documents, bring proof of disability and insurance if available.

Intake Contact Telephone

(757) 647-2808

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

084

Report Problems

Call the Agency

Residency Requirements

Serves residents of and people located in the city of Franklin.

Self Refer

Yes

Western Tidewater Community Services Board

<http://www.wtcsb.org>

<https://www.wtcsb.org/our-services/adult-services>

Main

(757) 562-2208

Phone Emergency

(757) 925-2484

200 East Second Avenue

23851 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Call for individual program hours. Emergency Services are available 24 hours per day, 365 days per year.

Fee Structure

Sliding Scale Fee

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Call for Information

Payment Method(s)

Private Pay

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Private Insurance

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Medicaid

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Medicare

Languages Spoken

English

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Call if translation is needed

Western Tidewater Community Services Board (WTCSB) offers targeted Case Management services for adults diagnosed with serious behavioral health disorders. The program:

- increases community integration and increases community living skills;
- provides increased opportunities to access community resources;
- promotes the use of resources available to the general public;
- assists individuals and their support systems to access needed medical, psychiatric, social, educational, vocational and other supports essential to meeting basic needs.

Service Area(s)

Franklin City

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Southampton County