Case Management and Assessment, Adults

Age Requirements 18 and over Available 24/7 No **Documents Required** Call for details Other Eligibility Criteria Serves adults who are relative stability of their illness or are felt to be able to achieve stability in a short period of time. Family No Intake Process Call the office for more information. Intake Contact Telephone (804) 727-8515 **Provider Refer** Yes **Oualifications** Qualification Type Licensure **Qualification Entity** Virginia Department of Behavioral Health and Developmental Services **Qualification Number** 099 Qualification Type Certification Qualification Entity Commission on Accreditation of Rehabilitation Facilities (CARF) **Report Problems** Call the Agency **Residency Requirements** Serves residents of and people located in Henrico, Charles City and New Kent counties. Self Refer

Yes Henrico Area Mental Health and Developmental Services https://henrico.us/mhds/ http://henrico.us/services/adult-mental-health-recovery-services-2/ https://www.facebook.com/henricova Main (804) 727-8500 Phone Emergency (804) 727-8484 TTY/TTD (804) 727-8496 10299 Woodman Road 23060 VA United States Monday: 8:30 am-5:00 pm Tuesday: 8:30 am-5:00 pm Wednesday: 8:30 am-5:00 pm Thursday: 8:30 am-5:00 pm Friday: 8:30 am-5:00 pm Saturday: Closed Sunday: Closed Additional Availability Comments Emergency crisis services are available 24 hours per day, every day. Fee Structure Sliding Scale Fee , Call for Information Payment Method(s) Private Pay **Private Insurance** Medicaid Medicare Languages Spoken English

Henrico Area Mental Health and Developmental Services Case Management and Assessment unit assesses all consumers entering Adult Mental Health Recovery (ARS) services and often provides immediate crisis intervention. The staff carry large caseloads of consumers (60:1) who show relative stability of their illness or are able to achieve stability in a short period of time. Services provided may include:

- assessing needs,
- supportive counseling,
- education to the consumer and family,
- monitoring symptoms and medication compliance,
- assisting with obtaining entitlements,
- outreach,
- nursing services,
- planning with state and local hospitals for inpatient treatment and discharge.

Services may be provided at additional sites throughout the service area.

Charles City and New Kent Counties:

Intake (804) 727-8970

Emergency (877) 264-8484

Service Area(s) Charles City County

Henrico County

New Kent County