

# Mental Health Case Management

Age Requirements

18 and over

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No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves adults who are diagnosed with serious behavioral health concerns, typically individuals who have been treated in inpatient psychiatric facilities or at risk of needing inpatient treatment.

Family

No

Intake Contact Email

info@cmcsb.com

Intake Process

Call the office for an assessment.

Intake Contact Telephone

(276) 964-6702

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services

Qualification Number

093

Report Problems

Call the Agency

Residency Requirements

Serves residents of Buchanan, Russell and Tazewell Counties.

Self Refer

Yes

Cumberland Mountain Community Services Board

<https://www.cmcsb.com>

<http://cmcsb.com/mentalhealth.html>

Main

(276) 964-6702

Toll-Free

(800) 286-0586

Phone Emergency

(276) 964-6702

TTY/TTD

(800) 347-4939

Main Center

113 Cumberland Road

24609 VA

United States

Additional Availability Comments

Crisis services are available 24 hours per day, every day.

Fee Structure

Sliding Scale Fee

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Call for Information

Languages Spoken

English

At Cumberland Mountain Community Services Board, Mental Health Case Management program helps individuals access and use resources and supports essential to meeting basic needs of daily living in order to maintain community living. Services may include but are not limited to medical, psychiatric, social, educational, vocational, residential and other identified supports. Services may be provided through satellite offices in Lebanon, Grundy, and Tazewell.

The activities of Mental Health Case Management include

- assessing the holistic needs of the individual, including medical, psychiatric, social, educational, vocational, and residential concerns,
- identifying immediate needs that must be met prior to completion of the Individualized Service Plan (ISP),
- linking the individual to services and supports,
- developing supports/resources, coordinating services with other providers, enhancing community integration and participation,
- monitoring services/support delivery,
- providing instruction and supportive counseling ,
- advocating for individuals in response to their changing needs.

Service Area(s)

Buchanan County

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Russell County

,

Tazewell County

Email

[info@cmcsb.com](mailto:info@cmcsb.com)