

## **Emergency Services, Behavioral Health and Substance Use**

Age Requirements

No Age Requirement

Available 24/7

Yes

Documents Required

Call for details

Other Eligibility Criteria

Serves individuals with behavioral health and substance use disorders.

Family

No

Intake Process

Call for an assessment.

Intake Contact Telephone

(540) 961-8300

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services

Qualification Number

053

Report Problems

Call the Agency

Residency Requirements

Serves residents of the counties of Floyd, Giles, Montgomery and Pulaski and the City of Radford.

Self Refer

Yes

New River Valley Community Services

<https://www.nrvcs.org>

<http://www.nrvcs.org/access-services/>

<http://www.facebook.com/nrvcsofficial>

<http://twitter.com/NRVCSofficial>

Main

(540) 961-8300

Phone Emergency

(540) 961-8400

Montgomery Center

700 University City Boulevard

24060 VA

United States

Monday: 8:30 am-9:00 pm

Tuesday: 8:30 am-8:30 pm

Wednesday: 8:30 am-6:30 pm

Thursday: 8:30 am-9:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Crisis emergency services are available 24 hours per day, every day.

Fee Structure

Sliding Scale Fee

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Call for Information

Languages Spoken

English

New River Valley Community Services' Emergency Services provides emergency evaluation and crisis intervention to the New River Valley 24 hours per day, seven days per week.

Emergency Services are key to the safety net of care for those individuals in our local community who are struggling with behavioral health and substance use disorders. The program provides clinical assessment and referral to a variety of services upon request.

By Virginia Code, it is a primary responsibility of Emergency Services to provide evaluations under the civil commitment process for those individuals who are in need of immediate inpatient psychiatric treatment and are either unwilling to seek this treatment or unable to consent to this treatment. Immediate assessment and intervention services are initiated by referrals from a number of community partners and are provided in a variety of settings including: medical hospitals, schools, law enforcement offices and nursing and adult homes.

Service Area(s)

Floyd County

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Giles County

,

Montgomery County

,

Pulaski County

,

Radford City

Email

[info@nrvc.org](mailto:info@nrvc.org)