

Homeless Shelter, Eligibility Determination

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Residents of Fairfax County and cities of Fairfax and Falls Church

Family

Yes

Intake Contact

Social Worker

Intake Contact Email

OPEHGeneralMail@fairfaxcounty.gov

Intake Process

Call the Human Services Coordinated Services Planning, then an interview will be conducted. After business hours, families with children in need of shelter should go directly to the nearest family shelter. If you see someone at night who is unsheltered and you think could be at risk of hypothermia, call the county's non-emergency phone line at 703-691-2131, TTY 711.

Intake Contact Telephone

(703) 222-0880

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Fairfax County Office to Prevent and End Homelessness

<http://www.fairfaxcounty.gov/homeless/>

<https://www.fairfaxcounty.gov/homeless/emergency-shelters>

<https://business.facebook.com/fairfaxhomeless/about/>

Main

(703) 222-0880

Toll-Free

(800) 230-6977

TTY/TTD

711

12011 Government Center Parkway

Suite 942

22035 VA

United States

Monday: 9:00 am-5:00 pm

Tuesday: 9:00 am-5:00 pm

Wednesday: 9:00 am-5:00 pm

Thursday: 9:00 am-5:00 pm

Friday: 9:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Office hours are Monday-Friday 9 am-5 pm

Fee Structure

No Fee

Languages Spoken

English

,

Spanish

,

French

,

Korean

,

Multi-Lingual

Fairfax County has six emergency shelters for individuals and families who are homeless. Each shelter is operated by community nonprofit organizations under contract with the County. Fairfax County also offers a hypothermia prevention program during the winter.

Human Services Coordinated Services Planning (CSP) at 703-222-0880 conducts an interview with the family to determine eligibility for shelter or other emergency services and makes the referral to the nearest local shelter. The TTY number is 711.

Visit [Emergency Shelters](#) for a location of each shelter

Adults without children may self-refer to the Baileys Crossroads Shelter, the Eleanor Kennedy Shelter, or the Embry Rucker Community Shelter.

Other languages include Arabic, Dari, Farsi, Hindi, Italian, Pashto, Punjabi, Somali, Urdu and Vietnamese.

Service Area(s)

Alexandria City

,

Fairfax City

,

Fairfax County

,

Falls Church City

Email

OPEHGeneralMail@fairfaxcounty.gov