

## Emergency Crisis, Behavioral Health and Substance Use

Age Requirements

No Age Requirement

Available 24/7

Yes

Documents Required

Call for details

Intake Process

Visit the website for information. Call for an assessment. Admission forms are available on the website.

Intake Contact Telephone

(804) 727-8484

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

099

Report Problems

Call the Agency

Residency Requirements

Serves residents of and people located in Henrico, Charles City and New Kent counties.

Self Refer

Yes

Henrico Area Mental Health and Developmental Services

<https://henrico.us/mhds/>

<http://henrico.us/mhds/persons-in-crisis/>

<https://www.facebook.com/henricova>

Main

(804) 727-8500

Phone Emergency

(804) 727-8484

TTY/TTD

(804) 727-8496

10299 Woodman Road

23060 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Emergency Services are available 24 hours per day, every day.

Fee Structure

Sliding Scale Fee

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Call for Information

Payment Method(s)

Private Pay

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Private Insurance

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Medicaid

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Medicare

Languages Spoken

English

Individuals experiencing behavioral health and substance use crisis require immediate help. The Henrico Area Mental Health and Developmental Services offer Emergency Services response to critical situations 24-hours per day, seven days per week.

- Henrico Residents call: (804) 727-8484
- Charles City/New Kent residents call: (877) 264-8484
- TTY call: (804) 727-8496

Services are directed toward children, adolescents and adults who are experiencing severe, acute symptoms of behavioral health or emotional disorder, including those with a risk of suicide, a risk of danger to others, and emergencies related to alcohol or drug abuse or addiction.

Types of situations requiring immediate intervention include:

- Acute suicidal situations;
- Violent behavior;
- Significant depression or anxiety;
- Alcohol or drug-related emergencies;
- Acute behavioral health symptoms.

Outpatient Emergency Services:

- Telephone Crisis Intervention;
- Face-to-face Crisis Intervention for individuals, couples, and families;
- Pre-screening for hospitalization.

When someone requires intensive treatment, staff may refer individuals to local private hospitals or state hospitals. Information about and referral to other community services are also provided.

Service Area(s)

Charles City County

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Henrico County

,

New Kent County