

## **Behavioral Health Emergency and Crisis Services, Grundy**

Age Requirements

No Age Requirement

Available 24/7

Yes

Documents Required

Call for details

Other Eligibility Criteria

Serves individuals with behavioral health, developmental disabilities and substance use needs.

Family

No

Intake Contact Email

info@cmcsb.com

Intake Process

Call for an assessment. For after hours emergencies, 24 hours per day, every day, call 800-286-0586.

Intake Contact Telephone

(276) 964-6702

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services

Qualification Number

093

Report Problems

Call the Agency

Residency Requirements

Serves residents of Buchanan, Russell and Tazewell Counties.

Self Refer

Yes

Cumberland Mountain Community Services Board

<https://www.cmcsb.com>

<http://cmcsb.com/mentalhealth.html>

Main

(276) 935-7154

Toll-Free

(800) 286-0586

Phone Emergency

(276) 964-6702

TTY/TTD

(800) 347-4939

1014 Stillhouse Road

24614 VA

United States

Monday: 8:30 am-4:30 pm

Tuesday: 8:30 am-4:30 pm

Wednesday: 8:30 am-4:30 pm

Thursday: 8:30 am-4:30 pm

Friday: 8:30 am-4:30 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Crisis services are available 24 hours per day, every day.

Fee Structure

Sliding Scale Fee

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Call for Information

Languages Spoken

English

At Cumberland Mountain Community Services Board, the Behavioral Health Emergency and Crisis Services program is to provide immediate person-centered and recovery focused intervention in psychiatric, emotional or behavioral crises in order to prevent or reduce the risk of institutionalization or re-institutionalization. Individuals presenting with needs for emergency or crisis services will be admitted immediately for emergency and crisis services. There are no restrictions on the

length of service as long as the individual continues to experience related distress to an identified episode of psychiatric, emotional or behavioral distress. Individuals whose crisis situation is related to a primary medical condition or conditions that require stabilization or active treatment will be excluded from this service until medical treatment resolves this situation. Emergency and Crisis Services are available 24 hours per day, seven days per week, 365 days per year. Services include the following:

- Crisis Intervention,
- Crisis Resolution,
- Pre-admission Screening,
- Consultation,
- Referral,
- Residential,
- Any other identified need for supports essential for living in the community.

Services are provided by telephone with the capability of face-to-face intervention and consultation, a walk-in appointment at the four service offices during regular office hours Monday through Friday from 8:30AM-4: 30 PM or by face-to-face contact by staff after work hours at local hospitals, jails, and sheriff's departments.

Service Area(s)  
Buchanan County  
Email  
[info@cmcsb.com](mailto:info@cmcsb.com)