

Community Health Center, Melrose Avenue

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Family

Yes

Intake Process

Call to see if an appointment is required. Open Access offers same-day, walk-in, non-emergency, medical care on Monday thru Saturday. All are welcome including New Horizons patients and non-patients, insured and uninsured. Same-day appointments can be made to reduce wait time by calling (540) 362-0360.

Intake Contact Telephone

(540) 362-0360

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Medical Assistance Services (DMAS)

Qualification Number

1699029884

Report Problems

Call the Agency

Self Refer

Yes

New Horizons Healthcare

<https://newhorizonshealthcare.org/>

<http://www.facebook.com/newhorizonshealthcare/>

<https://twitter.com/NewHorizonsHC>

Main

(540) 362-0360

3716 Melrose Avenue, Northwest
24017-2716 VA
United States

Monday: 7:00 am-7:00 pm

Tuesday: 7:00 am-7:00 pm

Wednesday: 7:00 am-7:00 pm

Thursday: 7:00 am-7:00 pm

Friday: 7:00 am-7:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

The office is closed every day from 12:00 PM until 1:00 PM for lunch. Behavioral Health hours are Monday thru Friday from 8:00 AM until 5:00 PM. Pharmacy hours are Monday thru Friday from 8:00 AM until 6:00 PM. No prescriptions are filled from 12:00 PM until 1:00 PM.

Fee Structure

Fee Range

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Sliding Scale Fee

Payment Method(s)

Private Pay

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Private Insurance

,

Medicaid

,

Medicare

Languages Spoken

English

New Horizons Healthcare is a Community Health Center which is a nonprofit private corporation located in a medically underserved area to provide comprehensive primary health care to anyone seeking care. In addition to treating individual patients, a health center emphasizes health promotion and disease prevention for entire communities.

Services include family medicine, pediatrics, behavioral health, pharmacy services, medication assistance, care coordination, and health education. Telehealth visits are available. Visit the website for more information. The Medication Assistance Program can be reached at (540) 366-2334.

A Community Health Center does not deny anyone primary health care services. All community residents have equal access regardless of ability to pay, geographic location or residence, culture, age, sex, or religion.

Service Area(s)

Botetourt County

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Craig County

,

Roanoke City

,

Roanoke County

,

Salem City

Email

info@newhorizonshealthcare.org