

## Crisis Intervention Services

Age Requirements

No Age Requirement

Available 24/7

Yes

Documents Required

Call for details

Family

No

Intake Process

Call for an assessment, 24 hours per day, every day.

Intake Contact Telephone

(804) 819-4100

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

180

Report Problems

Call the Agency

Residency Requirements

Serves residents of the City of Richmond or people who are located in the City of Richmond.

Self Refer

Yes

Richmond Behavioral Health Authority

<http://rbha.org/services/access-emergency-medical-services/crisis-intervention-...>

<https://www.facebook.com/rbharva>

Main

(804) 819-4100

Phone Emergency

(804) 819-4100

107 South Fifth Street  
23219 VA  
United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Emergency crisis services are available 24 hours per day, every day. Regular office hours are Monday through Friday, 8:00AM-5:00PM.

Fee Structure

Call for Information

Payment Method(s)

Private Pay

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Private Insurance

,

Medicaid

,

FAPT

,

Medicare

Languages Spoken

English

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Call if translation is needed

Richmond Behavioral Health Authority's (RBHA) Crisis Intervention provides 24-hour emergency services, information, referral and triage for outpatient services for individuals located in the City of Richmond. Crisis clinicians will be available to discuss and respond to service needs. Persons seeking services from outside the City of Richmond will be linked to the Crisis Intervention program or to the

Community Services Board serving the locality in which they are located or they reside.

Persons already receiving services at RBHA may contact Crisis Intervention around-the-clock for assistance in support of WRAP Plans and Treatment Plans when the agency is closed or when they are not able to reach their RBHA service providers. Qualified behavioral health professionals are on-duty 24-hours/7-days a week by telephone and by mobile outreach to assist persons seeking access to services for treatment of mental health, substance use and developmental disabilities.

Service Area(s)

Richmond City

Email

[info@rbha.org](mailto:info@rbha.org)