

# Transportation Services, Seniors and People with Disabilities

To accommodate riders, we offer:

One-on-one staff assistance

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Voice announcements

Age Requirements

18 and over

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves older adults age 60 and older and seniors with disabilities. Must not be eligible for Medicaid transportation, be unable to access public transit, and be unable to afford private transportation.

Intake Process

Call at least two business days in advance of the needed ride.

Intake Contact Telephone

(757) 873-0541

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Yes

Self Refer

Yes

Peninsula Agency on Aging, Inc.

<http://www.paainc.org/>

<https://www.paainc.org/transportation-services.html>

Main

(757) 873-0541

739 Thimble Shoals Blvd, Suite 1006  
23606 VA  
United States

Monday: 8:30 am-5:00 pm  
Tuesday: 8:30 am-5:00 pm  
Wednesday: 8:30 am-5:00 pm  
Thursday: 8:30 am-5:00 pm  
Friday: 8:30 am-5:00 pm  
Saturday: Closed  
Sunday: Closed

Fee Structure

No Fee

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Suggested Donation

Languages Spoken  
English

Peninsula Agency on Aging provides non-emergency medical transportation for eligible older adults, aged 60 and older, including those with disabilities. Serves residents of Hampton, Newport News, Poquoson, York, Williamsburg, and James City County. Volunteer drivers are needed. Transportation will include free transportation to non-emergency medical appointments.

Transportation is provided to doctor appointments, dental appointments, mental health appointments, dialysis, physical therapy, and more.

For Williamsburg and James City County, call 757-345-6166. For Newport News, Hampton, Poquoson, and York, call 757) 873-0541.

Service Area(s)

Hampton City

,  
Newport News City

,  
Poquoson City

,  
York County

Email

[information@paainc.org](mailto:information@paainc.org)